

**lucemio<sup>SM</sup>**   
Outsourcing Solutions

# lucemio can help you to improve performance by optimizing your human capital.



You have to work across functions with senior leaders to achieve a results-driven workforce that not only strives toward creating a superior customer experience, but that also works cooperatively with their teams to uphold your company values. Talent and performance management is a multifaceted responsibility that spans staffing, training, employee engagement and performance. lucemio can help to make things easier for you so that you can focus on securing the right talent and not on crunching numbers.

## Here are just a few ways we can help you to get the most out of your human capital:

- Track diversity and inclusion initiatives
- Prepare data for reporting (EEO-1)
- Analyze compensation and benefits
- Improve workforce capacity and succession planning
- Pinpoint factors that lead to morale issues and attrition
- And, many more analytics...

# BPO

# Benefits & Process



# Key Benefits

## Improved Outcomes

Our BPO helps you to easily **resolve blind spots** within your business processes by **increasing visibility** in key business areas.

## Competitive Advantage

The ability to **flex your resources up or down** **augments your cost structure** while ensuring you **receive actionable analytics and reports**.

## Improved ROI

Our BPO leverages global talent managed from the United States to **assure you quality, compelling economics and improved ROI**.

# Core Process

## Build

We'll **agree on the frequency and deadlines for the deliverables to be transferred to us** and outline the requirements for each of those deliverables.

## Access

We'll work with you to **ensure that we have secure access to the datasets** that we need to be able to perform our manual analysis on your behalf.

## Retrieve

Once completed you'll **retrieve your deliverables** from your own system or our secured storage Cloud **and sign-off** on those deliverables.

**Help your HR team to outperform**  
with our customized BPO solutions.



# Are you ready to outperform?



**Email Us**  
consultations@lucemio.com



Click above to request  
**Free Consultation**



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1-844-LUCEMIO

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