

**lucemio<sup>SM</sup>**   
Outsourcing Solutions

# lucemio can help you to delight customers by optimizing your operations and supply chain management.



You need to manage a supply chain that needs to be cost effective and responsive to rapid market changes so that you can deliver the products and services most valued by customers. This requires working cross-functionally to ensure streamlined operations that include not only effective short and long-term planning, but also excellent customer service and responsive product development that results in capturing lifetime customer value. Your job cuts across a large cross-section of your business, but lucemio can help to make it all the more manageable for you.

Here are just a few ways we can help you to improve your efficiency and effectiveness:

- Improve capacity planning
- Warranty analysis
- Inventory forecasting
- Track customer service quality and cycle time
- Asset maintenance
- And, many more analytics...

# BPO

# Benefits & Process



# Key Benefits

## Improved Outcomes

Our BPO helps you to easily **resolve blind spots** within your business processes by **increasing visibility** in key business areas.

## Competitive Advantage

The ability to **flex your resources up or down** **augments your cost structure** while ensuring you **receive actionable analytics and reports**.

## Improved ROI

Our BPO leverages global talent managed from the United States to **assure you quality, compelling economics and improved ROI**.

# Core Process

## Build

We'll **agree on the frequency and deadlines for the deliverables to be transferred to us** and outline the requirements for each of those deliverables.

## Access

We'll work with you to **ensure that we have secure access to the datasets** that we need to be able to perform our manual analysis on your behalf.

## Retrieve

Once completed you'll **retrieve your deliverables** from your own system or our secured storage Cloud **and sign-off** on those deliverables.

**Help your OSM team to outperform**  
with our customized BPO solutions.



# Are you ready to outperform?



**Email Us**  
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Click above to request  
**Free Consultation**



**Call Us**  
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